



Privacy Policy

Supertaxfiler, operated under V4U Investwise Pvt Ltd, is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and safeguard your data.

This privacy policy sets out how Supertaxfiler uses and protects any information that you share when you use this website. Supertaxfiler is committed to ensuring that your privacy is always protected. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement.

Supertaxfiler may change this policy from time to time by updating this page. This policy is effective from November 11, 2025.

Supertaxfiler understands that our relationship is strongly built on trust and faith. In Course of using information on this website or availing the services, Supertaxfiler may become privy to the personal information of its customer including information that is of confidential nature. Supertaxfiler is strictly committed to protecting the privacy of its customer and has taken reasonable measures to protect the confidentiality of the customer information and its transmission through World Wide Web. However, it shall not be liable in any manner for disclosure of the confidential information in accordance with this Privacy Commitment or in terms of the agreement if any with the Customer or by reasons beyond its control. We may however be required to disclose your personal information to Government, Judicial bodies, and our Regulators or to any person to whom the Firm is under an obligation to make disclosure under the requirements of any law binding on the Firm or any of its branches, if required. Hyperlink Policy for user Any hyperlink to other Internet sites is at customer's own risk. The contents of which and the accuracy of opinions expressed are not verified, monitored or endorsed by Supertaxfiler, in any way or manner. Supertaxfiler is not responsible for the setup of any hyperlink from a third-party website to Supertaxfiler.

What We Collect

- We may collect the following information to provide accurate tax-related services:
- Income details
- Shareholding information
- Capital gain reports
- Other taxation-related documents and financial records

What We Do with the Information We Gather

We use the information you provide to deliver accurate and compliant tax-related services. This includes:

- Preparing and filing your income tax returns
- Generating tax reports, statements, and compliance documents
- Providing tax planning, advisory, and financial guidance
- Verifying your identity and ensuring document accuracy
- Maintaining internal records for statutory requirements
- Improving our services, user experience, and support
- Communicating important updates, reminders, and tax deadlines

Your information is handled securely and used strictly for authorised purposes only.

Security

We are committed to ensuring that your information is secure. To prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over such third-party websites. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

If you believe that any of your information with us is incorrect or incomplete, please email us as soon as possible at info@Supertaxfiler.com. We will promptly correct any information found to be incorrect.

Data Sharing

Your information may be shared only in the following cases:

- With authorised tax professionals preparing your filings
- With government authorities such as Income Tax Department (only when required)
- When legally required (court orders, regulatory compliance)

We will **never share your data for marketing or external business purposes**.

Cookies & Website Tracking

Our website may use cookies to:

- Improve user experience
- Analyse website traffic
- Remember user preferences

Cookies do not store personal financial data.

Terms & Conditions

Service Scope:

We provide income tax filing, advance tax calculation, capital gain reports, tax planning, and document review services. All filings are based solely on the information you provide.

User Responsibilities:

You must provide accurate documents on time, review your tax return before submission, and comply with Indian tax laws. We are not responsible for delays caused by incomplete or incorrect documentation.

Payment Terms:

Service charges are payable as agreed. Payments are non-refundable except in cases of double payment or service non-delivery. Fees may vary based on the complexity of the work.

Limitation of Liability:

We are not liable for penalties resulting from incorrect information provided by you, delays from government portals, or indirect damages. Our liability is limited to the service fee paid.

Confidentiality:

Your financial information is kept confidential and used only for tax-related purposes.

Termination of Services:

Services may be ended if false documents are provided, payments are not completed, or if there is misuse or abusive behaviour.

Governing Law:

All services are governed by Indian law. Any disputes will fall under the jurisdiction of the courts in your city.

Online Payments

This online payment system is provided by MERCHANT. MERCHANT may update these terms from time to time, and any changes will be effective immediately on being set out here. Please ensure you are aware of the current terms. The country of domicile for MERCHANT is India.

Please read these terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms. If you do not accept these terms do not use this facility.

All payments are subject to the following conditions: -

The description of services of match making are specific to your need, when you log in with your unique password. Normally payment is required in advance (i.e. before you commence your activity).

All Fees quoted are in Indian Rupees. The MERCHANT reserves the right to change the fees at any time.

- Your payment will normally reach the MERCHANT account to which you are making a payment within two working days.
- We cannot accept liability for a payment not reaching the correct MERCHANT account due to you quoting an incorrect account number or incorrect personal details. Neither can we accept liability if payment is refused or declined by the credit/debit card supplier for any reason.
- If the card supplier declines payment the MERCHANT is under no obligation to bring this fact to your attention. You should check with your bank/credit/debit card supplier that payment has been deducted from your account.
- In no event will the MERCHANT be liable for any damages whatsoever arising out of the use, inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.

Refund Policy

- If the Customer leaves the MERCHANT before they complete their service period, there shall be no entitlement to a refund of paid service fees.
- Refunds, if applicable, at the discretion of the Management, will only be made to the debit/credit card used for the original transaction. For the avoidance of doubt nothing in this Policy shall require the MERCHANT to refund the Fees (or part thereof) unless such Fees (or part thereof) have previously been paid.